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**GOVERNMENT OF NCT OF DELHI
DELHI DISASTER MANAGEMENT AUTHORITY**

No. F.DDMA/2/COVID-19/2020/ 268

Dated: 23.07.2020

To,

1. All Additional Chief Secretaries/Principal Secretaries/Secretaries/HODs of Government of NCT of Delhi / Autonomous Bodies / PSUs / Corporations / Local Bodies.
2. Commissioner of Police, Delhi.
3. Pr. Secretary (I&P), GNCT of Delhi
4. Pr. Secretary (Health & Family Welfare), GNCT of Delhi
5. All District Magistrates of GNCT of Delhi
6. All District DCPs of Delhi

Sub: Compliance of Unlock 2 Guidelines and other Issues relating to response to COVID-19 pandemic.

Sir,

Please find enclosed herewith DO letter dated 18.07.2020 received from Home Secretary, Ministry of Home Affairs, Government of India whereby it has been desired to draw attention on the issues related to compliance of Unlock 2 guidelines and other issues relating to response to COVID-19 pandemic.

In this regard, I am directed to request you to kindly ensure compliance of Unlock 2 guidelines and issues highlighted in aforesaid D.O letter. Further, suitable directions may also be issued to all the officers concerned & field functionaries for strict compliance in this regard.

This issues with the approval of Pr. Secretary (Revenue)/ Divisional Commissioner, GNCTD.

Enclosure: as above

Yours faithfully,

[Signature]
(Rajesh Goyal)
Addl. CEO, DDMA

Copy for kind information to:-

1. Pr. Secretary to Hon'ble Lt. Governor, Delhi
2. Addl. Secretary to Hon'ble Chief Minister, GNCTD
3. Secretary to Hon'ble Dy. Chief Minister, GNCTD
4. Secretary to Hon'ble Minister of Health, GNCTD
5. Secretary to Hon'ble Minister of Revenue, GNCTD
6. Secretary to Hon'ble Minister of Labour, GNCTD
7. Secretary to Hon'ble Minister of Social Welfare, GNCTD
8. Secretary to Hon'ble Minister of Food & Supply, GNCTD
9. Pr. Secretary (Home), GNCTD
10. Pr. Secretary (Revenue-cum-Divisional Commissioner), GNCTD
11. All members of State Executive Committee, DDMA, GNCTD
12. System Analyst, O/o Divisional Commissioner, Delhi for uploading of the order on website -
ddma.delhigovt.nic.in
13. Guard file.

AJAY BHALLA, IAS



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गृह सचिव
Home Secretary
भारत सरकार
Government of India
North Block,
New Delhi

D.O. No. 11015/15/2020-MHA-CR

18th July, 2020

Dear Administration,

I am writing in continuation to this Ministry's letter of even number dated 8th July 2020 regarding compliance of Unlock-II Guidelines and other issues relating to the response to Covid-19 pandemic.

2. In view of various reports received by this Ministry, I would like to draw your attention to certain issues which necessitate your personal intervention. Many of you have already taken several initiatives in this regard, however, sustained efforts are necessary to address the situation:

- i) A large number of religious gatherings are expected during the forthcoming period. We may seek the help of community leaders to ensure compliance of Unlock-II Guidelines as well as national Covid-19 directives including social distancing during such gatherings. Other such places where crowds are likely to gather such as banks, testing centres etc. also need to be continuously monitored.
- ii) Special attention is to be paid to hygiene and safety norms in institutions/ places such as quarantine centres, shelter homes and prisons.
- iii) Resentment is being reported in some places amongst healthcare professionals, para-medical and sanitation staff, and other front-line workers (such as ASHA workers, lab technicians etc.) in view of non-payment of salaries/ wages/ stipend, quarantine issues, inadequate availability of personal protective gear etc. Considering that they are our Covid warriors, I would request you to pro-actively address their concerns.

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- iv) Also, at this juncture, there is an urgent requirement for providing counselling and mental health care services to general public including children and senior citizens, as also medical professionals and other front-line Covid workers.
- v) While some States have started e-OPD services in hospitals, lack of regular OPD services, especially for the poor who need access to free medical facilities is an area of concern, which needs to be addressed.
- vi) In some places, inadequate facilities in quarantine centres and delay in declaration of test results continue to generate protests amongst those quarantined. This leads to reluctance on the part of general public to get tested and admitted to quarantine centres and in turn impacts our efforts to contain the pandemic.
- vii) Dead-body management has to be handled sensitively and monitored closely. Mismanagement in disposal of dead-bodies and opposition of locals at cremation/ burial sites due to fear of spread continues to be a concern in some states. This has to be dealt with on priority.
- viii) While states have been imposing lockdown in order to curtail the spread of pandemic, I would request you all to utilize the period for augmentation of medical infrastructure. We have already discussed various such options in the VC meetings convened by Cabinet Secretary as well as the Ministry of Health & Family Welfare. It is also necessary to pass such lockdown orders carefully after a comprehensive assessment of its implications on various sectors.
- ix) While online financial transactions are on the rise, we need to focus on awareness generation regarding safe use of internet, cyber security tips for Work from Home as well as National Cyber-Crime Reporting Portal. The latter will help to monitor the prompt disposal of these cases.
- x) As you may be aware, Press Information Bureau has set-up a Fact Check Unit to check spread of fake news, which could also be referred to for reporting/ checking the veracity of any news that is creating panic or disseminating misleading information.

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x) I would request you to continue to ensure meticulous identification of Containment Zones, their strict perimeter control while ensuring door-step delivery of essential goods & services, and monitoring of contact tracing and people in home isolation.

xii) There have been reports of coordinated black marketing of plasma from Covid-19 recovered patients in some cities, as also black marketing of certain drugs like Tocilizumab, Remdesivir and Favipiravir. Strict and prompt action in all such cases may be taken.

3. I would once again request you to continue to generate awareness regarding compliance of national Covid-19 directives, including compliance of social distancing norms, wearing of face masks correctly, campaign against spitting etc. Weekly reports from States/ UTs to the MHA Control Room on compliance of these national directives have been specifically designed to enable not only monitoring at national level but also at your level, so that we can gear up wherever there is laxity. I hope we will continue to jointly ensure effective response to Covid-19 pandemic.

With regards,

Yours sincerely,


(Ajay Bhalla)

Administrators of All UTs
(As per Standard List attached)