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GOVT. OF NCT DELHI (REVENUE DEPARTMENT)  
DELHI DISASTER MANAGEMENT AUTHORITY  
5, Sham Nath Marg, Delhi -54

No. F. 1(461)DDMA(HQ)/misc./COVID-19/CD No. 087600976/465

Dated: 25/5/2020

ORDER


Whereas, the Delhi Disaster Management Authority (DDMA) is satisfied that the NCT of Delhi is threatened with the spread of COVID-19 epidemic, which has already been declared as a pandemic by the World Health Organization, and has considered it necessary to take effective measures to prevent its spread in NCT of Delhi;

And whereas, Delhi Disaster Management Authority has issued various orders/instructions from time to time to all authorities concerned to take all required measures to appropriately deal with the situation;

And whereas, there are number of cases wherein persons who have tested COVID-19 positive and are having mild symptoms or are asymptomatic have been put under Home Isolation as per protocol laid down by Health & Family Welfare Department, GNCT of Delhi, and are being treated & supervised under Integrated Disease Surveillance Programme (IDSP), GNCT of Delhi;

And whereas, it has been noticed that in many cases all the members of a family are under Home Isolation, and therefore, might be facing difficulties in managing and receiving supply of essential items/ services and medicines on time;

Now therefore, in order to resolve the grievances of such persons and their family members and to ensure unhindered supply of essential items/ services and medicines, the following directions are issued for compliance by Pr. Secretary (Health & Family Welfare), all District Magistrates, State Surveillance Officer (IDSP), GNCTD and all concerned :-


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- a) All District Magistrates shall appoint a SDM level officer as Nodal Officer with sufficient number of team members for facilitating Home Isolation Persons with a dedicated mobile number in each district. The name and mobile number of the Nodal Officer shall be shared with SSO, IDSP.
  - b) SSO, IDSP shall share the contact details of Nodal Officers with the persons under Home Isolation, during their interaction with them.
  - c) SSO, IDSP shall share the complete list of persons under Home Isolation (Name, Age, Address, Sex, Mobile no. etc) with the Nodal Officer concerned on regular basis.

d) As and when these persons contact/ call the Nodal Officers, he shall facilitate these persons in ensuring unhindered supply of essential services/items as well as medicines regularly on payment basis, through Civil Defence Volunteers (CDVs) deployed for said purpose.

e) Nodal Officers shall also call up these persons in every 3-4 days to know their supplies related issues and to facilitate them in getting unhindered supply of essential items/ services/ medicines.

f) It is clarified that Nodal Officer or his team members shall not make any physical visit to the residence/ house of these persons, except the CDVs who will be making/facilitating delivery at doorstep by following the norms of social distancing, hygiene, masking etc as per the prescribed protocol of Health & Family Welfare department.

This issues with the approval of the Chief Secretary, Delhi.

  
(Sanjeev Kumar)  
Pr. Secretary-cum-  
Divisional Commissioner

To,

1. Pr. Secretary (Health & Family Welfare), GNCT of Delhi.
2. All District Magistrates, GNCT of Delhi.
3. State Surveillance Officer (SSO), Integrated Disease Surveillance Programme (IDSP), GNCT of Delhi.

Copy for information to:-

1. Pr. Secretary to Hon'ble Lt. Governor, Delhi.
2. Addl. Secretary to Hon'ble Chief Minister, Delhi.
3. Secretary to Hon'ble Dy. Chief Minister, Delhi.
4. Secretary to Hon'ble Health Minister, Delhi.
5. Secretary to Hon'ble Labour Minister, Delhi.
6. Secretary to Hon'ble Transport Minister, Delhi.
7. Secretary to Hon'ble Social Welfare Minister, Delhi.
8. Secretary to Hon'ble Food & Supply Minister, Delhi.
9. Addl. Chief Secretary (Home), Delhi.
10. Commissioner of Police, Delhi.
- ✓ 11. System Analyst, O/o Divisional Commissioner, Delhi for uploading the Order on