GOVERNMENT OF NCT OF DELHI
DELHI DISASTER MANAGEMENT AUTHORITY

No. F.2/07/2020/S.I/part file/ 203   Dated: 27.05.2020

ORDER

Whereas, the Delhi Disaster Management Authority (DDMA) is satisfied that the NCT of Delhi is threatened with the spread of COVID-19 epidemic, which has already been declared as a pandemic by the World Health Organization, and has considered it necessary to take effective measures to prevent its spread in NCT of Delhi;

And whereas, Delhi Disaster Management Authority has issued various orders/instructions from time to time to all authorities concerned to take all required measures to appropriately deal with the situation;

And whereas, Ministry of Home Affairs, Govt. of India vide D.O No. 40-6/2020-DM-I(A) dated 26.05.2020 (copy enclosed) has conveyed that Ministry of Health & Family Welfare, GoI vide their order dated 24.05.2020, has issued guidelines for international arrivals, including for quarantine arrangements. As per these guidelines, protocol for Institutional Quarantine has been revised to 7 days followed by 7 days Home Quarantine after medical assessment;

And Whereas, it has been brought to the notice of the Ministry of Home Affairs, GoI that Indian Nationals who were quarantined in hotels after their return from abroad were made to pay advance for 14 days. Since they can now leave for home quarantine after 7 days, the amount paid by them for the remaining 7 days needs to be refunded to them, which some hotels are refusing to refund.

Now, therefore, in exercise of powers conferred under section 22 of the Disaster Management Act, 2005, the undersigned, in his capacity as Chairperson, State Executive Committee, DDMA, GNCTD, hereby directs all authorities concerned to ensure that foreign returnees who were quarantined in hotels and paid advance of 14 days, shall be refunded their balance amount without any delay.

(Vijay Dev)
Chief Secretary, Delhi

Copy for compliance to:

1. All District Magistrates of Delhi
2. All Hotels earmarked / used for Institutional Quarantine.

Copy for kind information to:-

1. Pr. Secretary to Hon'ble Lt. Governor, Delhi.
2. Addl. Secretary to Hon'ble Chief Minister, GNCTD
3. Secretary to Hon'ble Dy. Chief Minister, GNCTD.
4. Secretary to Hon'ble Minister of Health, GNCTD.
5. Secretary to Hon'ble Minister of Revenue, GNCTD.
6. Secretary to Hon'ble Minister of Labour, GNCTD.
7. Secretary to Hon'ble Minister of Social Welfare, GNCTD.
8. Secretary to Hon'ble Minister of Food & Supply, GNCTD.
9. Addl. Chief Secretary (Home), Delhi
10. Pr. Secretary (Revenue)-cum-Divisional Commissioner, GNCTD.
11. Pr. Secretary (H&FW), GNCTD.
12. All members of State Executive Committee, DDMA, GNCTD.
13. System Analyst, O/o Divisional Commissioner, Delhi for uploading of the order on website – ddma.delhigovt.nic.in.
14. Guard file.

AJAY BHALLA, IAS

गृह सचिव
Home Secretary
भारत सरकार
Government of India
North Block,
New Delhi

सत्यमेव जयते

D.O. No. 40-6/2020-DM-I(A)

26th May, 2020

Dear Chief Secretary,

As you are aware that Ministry of Health & Family Welfare vide their Order dated 24.05.2020, has issued guidelines for International arrivals, including for quarantine arrangements.

2. As per these guidelines, protocol for Institutional Quarantine has been revised to 7 days followed by 7 days home quarantine after medical assessment.

3. It has been brought to the notice of this Ministry that Indian Nationals who were quarantined in hotels after their return from abroad were made to pay advance for 14 days. Since they can now leave for home quarantine after 7 days, the amount paid by them for the remaining 7 days needs to be refunded to them, which some hotels are refusing to refund.

4. You are requested to issue necessary directions to hotels earmarked/used for Institutional Quarantine to ensure that foreign returnees who were quarantined in hotels and paid advance of 14 days, shall be refunded their balance amount, without any delay.

With regards,

Yours sincerely,

(Ajay Bhalla)

Chief Secretaries of All States
(As per Standard List attached)