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**Government of NCT of Delhi
Delhi Disaster Management Authority**

No. No. F./02/07/2020/S.I/ 13

Date: 01 /04/2020

ORDER

Whereas, the Delhi Disaster Management Authority (DDMA) is satisfied that the NCT of Delhi is threatened with the spread of COVID-19 epidemic, which has already been declared as a pandemic by the World Health Organization and has considered it necessary to take effective measures to prevent its spread in NCT of Delhi.

And whereas, to effectively manage the situation arising out of lockdown measures imposed to contain the spread of Corona Virus Disease (COVID 19) as well as facilitate the access to relief measures for the migrant labourers and poor and needy persons, it is felt expedient to make a pan-Delhi helpline number operational to receive the distress calls of such residents of Delhi and guide them to the nearest shelters/hunger relief centres.

Now, therefore, in exercise of powers conferred under Section 22 of the Disaster Management Act, the undersigned, in his capacity as Chairperson, State Executive Committee, GNCTD, hereby directs that the **Helpline with number 1031** of Department of Administrative Reforms, Government of NCT of Delhi shall also function as the "**Delhi COVID-19 Helpline**" for residents of Delhi during the period of lockdown i.e. till midnight of April 14, 2020 to assist the people of Delhi in providing following information:

- a) Food/Hunger Relief Centers set up across various districts in NCT of Delhi;
- b) Temporary Shelters set up across various districts in NCT of Delhi;
- c) DUSIB Night Shelters/Rain Baseras;
- d) E-Pass for facilitating smooth flow of only essential services;
- e) Fair Price Shops/Ration Shops/PDS outlets
- f) Compensation for construction workers

Pr. Secretary, Department of Administrative Reforms, Govt. of NCT of Delhi shall be responsible for the efficient functioning of this helpline on a 24x7 basis.



(Vijay Dev)

Chief Secretary, Delhi

Copy for compliance to Pr. Secretary, Administrative Reforms Department (GNCTD)

Copy for kind information to:

1. Pr. Secretary to Lt.Governor, Delhi
2. Addl. Secretary to Hon'ble Chief Minister, Delhi.
3. Secretary to Hon'ble Dy. Chief Minister, Delhi.
4. Secretary to Hon'ble Minister of Health, Delhi.
5. Chief Secretary, Delhi/Chairman, SEC(DDMA).
6. Addl. Chief Secretary (Home), Delhi.
7. Commissioner of Police, Delhi.
8. Pr. Secretary (Revenue)-cum-Divisional Commissioner, Delhi.
9. Commissioner (SDMC/EDMC/ North DMC).
10. Commissioner (Trade & Taxes), Delhi.
11. All District Magistrates, Delhi.
12. All District DCPs, Delhi Police.
13. Director, DIP with the request for wider publicity
14. SIO, NIC for uploading the same on the website of Delhi Government.