

**DEMEx Preparatory Workshop**  
**Interagency Communication and Coordination**  
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Naghma Firdaus  
 Senior Specialist, NDMA

## What is true for Delhi???

- **Heightened vulnerabilities** to disasters (natural and man-made)
- **Expanding** population
- **Urbanization** (**planned and unplanned**)
- **Industrialization**
- **Environmental** degradation

## The Emergency Environment

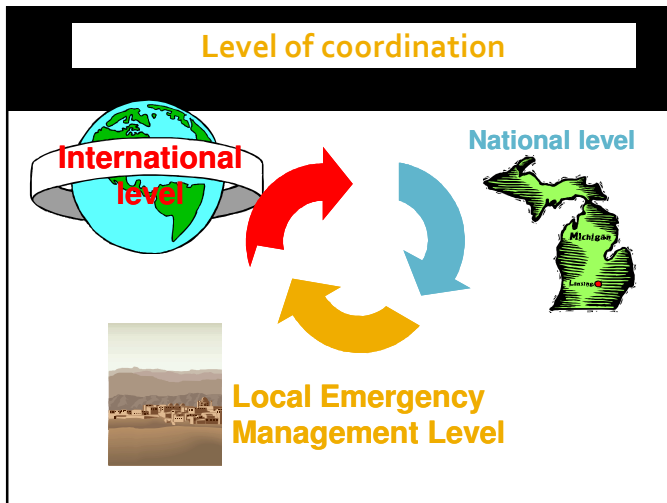
- **Overwhelming needs**
- **Competing priorities**
- **Destroyed/damaged infrastructure**
- **Rapid influx of providers**
- **Outburst of mutual aid**
- **Highly stressed local officials**
- **Intense media scrutiny**



## Is Coordination the solution to all problems In emergency response?

*We all know that a coordinated response is more effective than an uncoordinated intervention*





## Communication and Coordination - DM institutional set up

- National level- MHA
  - NDMA
  - National Advisory Committee
- State level- Rev and DM dept
  - SDMA
  - State Advisory Committee
  - Line Depts
- District level- Collector
  - DDMA ( Collector, ZP President co-chairperson)
- Sub -District level

- **Management of response** in disasters requires large amount of tasks to be carried out
- Activities depend upon the **nature and type** of disaster
- **Lack of resources, lack of coordination & communication** among various agencies and **absence of role clarity** pose serious challenges

## For smooth and effective response

- No ad-hoc measures
- Plan response
- Train stakeholders
- Role Clarity
- Networking and coordination with stakeholders
- Communication is the key

**Emergency Management  
&  
Disaster Management ????**  
**Is it the same????**  
**It is important to distinguish  
between the two**

- Emergency Management is all about –
  - In an event of an emergency, minimizing and control of mass casualties – it is about saving lives and rendering critical care and ensuring of safety of people.
  - Provision of timely and prompt on-site critical care (the golden life –saving hours)
  - Ready and timely access to emergency services required in first few hours.
  - Safeguarding against secondary and tertiary consequences of primary emergency.

**Therefore Emergency Risk  
Management ....**

- Appropriate Capacity Building of different stakeholders (in terms of awareness, knowledge building and acquisition of skills)
- Strengthen Interagency Coordination Communication
- Strengthen Contingency Planning at different levels
- Plan, prepare and rehearse to face any emergency

**Strengthening Community Risk Resilience  
through strengthening the response  
capabilities of emergency responders –  
The Core – It is collective responsibility**

**DEMEx 2012**

- **The Delhi Emergency Management Exercise while focusing into health sector preparedness for response, also attempts to address issues pertaining to interagency coordination, communication and interoperability with respect to emergency response.**

## DEMEX 2012

### OUTCOME 3 : Review of the existing emergency response plans of all the ESFs

- Review of the existing plans at the district levels
- Review of the existing plans at the state headquarter level (with a special focus on interagency command, communication, coordination and control)
- Recommendations made for improvising the current set of plans and procedures with respect to the ESFs concerned.
- Emergency resource inventory mapped with respect to the concerned ESFs of Delhi region.

### OUTCOME 9: Testing and rehearsing procedures on interagency communication, coordination and interoperability with respect to emergency/disaster response

- Required facilities to be strengthened by provision of emergency communication equipment (concerned ESFs)
- workshop on interagency communication , coordination and streamlining of protocols on incident response
- Training on coordination of response, communication, planning, efficient restoration of essential services(access/roads , water , electricity)with senior government representatives
- Table –top exercise during action phase – provides opportunity to better understand each ESF's plans, resources and response activities. Helps to clarify the roles and responsibilities of each group.

## OBJECTIVES FOR TODAY

- To develop a common understanding on the essentials of interagency communication and coordination in emergency response
- To have conceptual clarity with reference to different components of coordination and communication and the roles of various stakeholders.

- We will get into a practical mode during the main conduct of the exercise (29<sup>th</sup> Nov – 5<sup>th</sup> Dec 2012)

- Academic Track on Interagency communication and coordination & multi- sectoral need assessment in emergencies
- Tabletop
- Disaster simulation exercise
- Hot-wash, lessons learnt