### **District North**

1. The Mega Mock Drill was conducted in District North on 15.02.2012 at 11:30 AM, as follows: -

2.

| S. no | Name of the Incident Sites          |
|-------|-------------------------------------|
| 1.    | Raj Niwas,                          |
| 2.    | DC Office Building,                 |
| 3.    | Interlock Mall,                     |
| 4.    | Metro Station Inderlok,             |
| 5.    | Wazirabad Water Works,              |
| 6.    | Residential Area,                   |
| 7.    | Interlock Residential Area,         |
| 8.    | Malka Ganj Residential Area,        |
| 9.    | Yamuna Bazar Flyover,               |
| 10.   | Phool Mandi Mori Gate,              |
| 11.   | CNG Station Majnu Ka Tilla,         |
| 12.   | Tirath Ram Hospital,                |
| 13.   | Sant Paramanad Hospital,            |
| 14.   | Fifty Schools in District North and |
| 15.   | Three College in District North     |
| 16.   |                                     |
| 17.   | Colleges                            |

3. The main **objective** of this mock drill was to assess the functions of all Emergency Support Functionaries (ESFs) in managing disasters in the district north. The scenario of the mock drill was as following:

An earthquake of 7.9 on the rector scale with its epicenter at Muradabad in Uttar Paradesh has happened at 11:30 AM on 15th February, 2012. strong tremors has been felt as it located at a shallow depth beneath the surface, the earthquake caused strong shaking in many areas adjacent to its epicenter reportedly lasting 48 seconds.

- 4. For the preparation of conduct of Mega Mock Drill, 03 Meeting were conducted with School Principals, College Principals, RWA's, and all ESFs & Stakeholders.
- 5. 400 Civil Defence Volunteers were deployed as dummy casualties at all the sites.
- 6. On 15<sup>th</sup> feb 2012 District North Temporary EOC asre working Under the Super vision of DPO(N), DEO (N) and # Civil Defense Voleenter .

## 7. Total number of causalities in District North:

- 1. Killed **24**(Actual) 400(simulated)
- 2. Injured **110**(Actual) 2500(simulated)

## 8. Hospital were Patient Shifted

| S.No. | Venue                   | Events              | Casualties | Hospital<br>were<br>Patient<br>Shifted | Incident<br>Commander / Staff   |
|-------|-------------------------|---------------------|------------|--|---|
| 1     | Aruna Asaf Ali Hospital | Attending hospitals | -          | -                                      | Sh. Ashish Kumar,<br>SDM (Civil Line)<br>(9717844227) /<br>Sarvinder, Patwari<br>(9811289786) |
| 2     | St. Stephen Hospital    | Attending hospitals | -          | -                                      | Sh S.K. Tyagi<br>Tehsildar (Kotwali)<br>(9871289865)  |
| 3     | Hindu Rao Hospital      | Attending hospitals | -          | -                                      | Sh Rakesh Sharma ,<br>SDM (Kotwali)<br>(9891848855)   |
| 4     | Shushruta Trauma Centre | Attending hospitals | -          | -                                      | Sh Rakesh Sharma ,<br>SDM (Kotwali)<br>(9891848855)   |

9. Relief Centre = Relief Centre will be set up at Qudsia Ghat where the Affected Persons (homeless) will be brought and given shelter. At the relief centre food, medical facilities etc will be provided. Incharge of the relief centre will be Sh. Ashok Kumar, OS (Administration).

- 10. The NDRF Batalian of 40 personnel's reported for Search & Rescue Operation in the District North at Inderlok Metro Mall And Inderlok Metro Station.
- 11. The CID, Delhi Police SWAT, also reported at certain incident sites during search & rescue operation.
- 12. The Mega Mock Drill was called off in the district at 03:00 PM.

#### STATUS REPORT OF ALL THE INCIDENT SITES

# 1. Raj Niwas

At exact 11:30am severe tremors due to Earthquake were felt at Raj Niwas and a siren was also sounded to inform all about the same. At around 11:31am the control Room of District North was informed about the severe Earthquake. 1077 the disaster control help line number failed to respond inspite of repeated calling. The officer and staff inside Raj Niwas were in a systematic manner escorted outside to an open area. Hon'ble Lt. Governor Delhi also participated in the Mock drill.

#### **Casualty status**

No Causality at Raj Niwas.

# I. <u>Time log of Emergency Support Functionaries at Raj Niwas</u>

| S. No. | Name of the<br>Department | Call Time<br>(EOC NORTH) | Response Time   |
|--------|---------------------------|--------------------------|-----------------|
| 1.     | Delhi Police              | 11:32am                  | 11;33am,11:35am |

• Ambulance and fire could not be seen at Raj niwas

| S. No. | Name of the Department | Equipments |
|--------|------------------------|------------|
| 1      | Delhi Police           | 2PCR Vans  |

### **Incident Command Post**

Incident command Post was set up in Raj Niwas under the supervision of **SDM Civil Lines, Sh. Ashish Kumar**. DC (N) Sh. Z. U .Siddiqui were observing the incident site.

# 2. DC Office Building

#### **Casualty status**

The Latest status of Dead and Injured Persons as per report of the Hospital is as under:-

| Name    | of | the | No. of Death | No. of seriously | No. of  | Minor | Total    |
|---------|----|-----|--------------|------------------|---------|-------|----------|
| Hospita | al |     |              | Injured          | Injured |       | Affected |
|         |    |     | 00           | 00               | 02      |       | 02       |

First Aid was given by the CD Volunteer on the spot.

#### **DC Office Building**

| S. No. | Name of the Department | Call Time<br>(EOC N) | Response Time |
|--------|------------------------|----------------------|---------------|
| 1.     | Delhi Police           | 11:38am              | 02:48 pm      |
| 2.     | Delhi Fire Services    | 11:33am              | 02:51 pm      |

| S.  | Name of the Department   | Equipments/Logistics               |
|-----|--------------------------|------------------------------------|
| No. | Traine or the Department | _qu.pc., _cg.cc                    |
| 1   | Delhi Police             | Around 9 PCR                       |
| 2   | ACP Traffic              | 1 Traffic van                      |
| 3   | Delhi Fire Services      | 1 Fire Tender                      |
| 4   | DHS                      | Established Medical Post           |
| 5   | Revenue Department       | SDM Shahdara with their team       |
| 7   | CATS                     | 1 Ambulance                        |
| 8   | MTNL                     | 2 phones & 4 mobile phones         |
| 9   | Delhi Jal Board          | 2 Water tanker                     |
| 10  | MCD                      | 2 JCB, 1 Suction Machine, 1 loader |

#### **Incident Command Post**

Incident command post was set up at incident site under the surveillance of S.S Nagi PS to D.C north and DPO Neetesh Rai. ADM. (N) Shamim Akhtar was observing overall scenario.

## 3. Inderlok Metro Mall

• Fire has broken out in the Mall and building collapsed due to the occurrence of Earth Quake.

#### **Casualty status**

The status of Dead and Injured Persons as per report of the Hospital is as under:-

| Name of<br>Hospital | the | No. of Death | No. of seriously<br>Injured | No. of Minor<br>Injured | Total<br>Affected |
|---------------------|-----|--------------|-----------------------------|-------------------------|-------------------|
| Hindu<br>Hospital   | Rao | 02           | 04                          | 05                      | 11                |

## **Time log of Emergency Support Functionaries (ESFs)**

| S. No. | Name of the Department | Response Time   |
|--------|------------------------|-----------------|
| 2.     | Delhi Police           | 11:32am,11:35am |
| 3.     | Traffic Police         |                 |
| 4.     | Delhi Fire Services    | 11:50am         |
| 5.     | DHS                    | 11:35am         |
| 6.     | Civil Defence          | 11:40am         |
| 7.     | CATS                   | 11:35am         |
| 8.     | NDPL                   | 11:40am         |
| 9.     | MTNL                   | 11:50am         |
| 10.    | CID                    | 11;35am         |
| 11.    | NDRF 8Bn               | 11:45am         |

## **Response Status of All ESFs**

| S. No. | Name of the Department | Equipments/ Machinery brought at site                            |
|--------|------------------------|--|
| 1      | Delhi Police           | 8 PCR Vans   |
| 2      | Traffic Police         | 3 Vans   |
| 3      | Delhi Fire Services    | 2 Fire Tender  |
| 4      | DHS                    | Medical Post established both at incident site and relief center |
| 6      | CATS                   | 2 Ambulance  |
| 7      | NDPL                   | 1 Van  |
| 8      | MCD                    | 1 JCB But Late   |
| 9      | DTC                    | Not Responded  |
| 10     | PWD                    | Not Responded  |

#### **Incident Command Post**

Incident command Post was set up at Inderlok Mall under the supervision of **Tehsildar Sadar Bazar** and **DC (N)** were observing the incident site.

## 4. Metro Station Inderlok

#### Casualty status

The status of Dead and Injured Persons as per report of the Hospital, is as under:-

| Name of the    | No. of Death | No. of seriously | No. of Minor | Total    |
|----------------|--------------|------------------|--------------|----------|
| Hospital       |              | Injured          | Injured      | Affected |
| Hindu Hospital | 02           | 05               | 08           | 15       |

| S. No. | Name of the<br>Department | Response Time   |
|--------|---------------------------|-----------------|
| 1      | Delhi Police              | 11:32am,11:35am |
| 2      | Traffic Police            |                 |
| 3      | Delhi Fire Services       | 11:50am         |
| 4      | DHS                       | 11:35am         |
| 5      | Civil Defence             | 11:40am         |
| 6      | CATS                      | 11:35am         |
| 7      | NDPL                      | 11:40am         |
| 8      | MTNL                      | 11:50am         |
| 11     | CID                       | 11;35am         |
| 12     | NDRF 8Bn                  | 11:45am         |

| S. No. | Name of the Department | Equipments/ Machinery brought at |  |
|--------|------------------------|----------------------------------|--|
|        | •                      | site                             |  |
| 1      | Delhi Police           | 8 PCR Vans                       |  |
| 2      | Traffic Police         | 3 Vans                           |  |
| 3      | Delhi Fire Services    | 2 Fire Tender                    |  |
| 4      | DHS                    | Medical Post established both at |  |
| _      | 5113                   | incident site and relief center  |  |
| 7      | CATS                   | 2 Ambulance                      |  |
| 10     | NDPL                   | 1 Van                            |  |
| 12     | MCD                    | 1 JCB But Late                   |  |
| 13     | DTC                    | Not Responded                    |  |
| 14     | PWD                    | Not Responded                    |  |

#### **Incident Command Post**

Incident command Post was set up at Metro Station Inderlok under the supervision of **SDM** Sadar Bazar, S.K. Nigam and **DC (N)** were observing the incident site.

## 5. Yamuna Bazar Fly Over

Due to the occurrence of Earthquake, Yamuna Bazar Fly over of District North have developed deep holes and most of them cannot sustain vehicles traffic.

### **Casualty status**

The status of Dead and Injured Persons as per report of the Hospital, is as under:-

| Name    | of  | the  | No. of Death | No. of seriously | No.   | of | Minor | Total    |
|---------|-----|------|--------------|------------------|-------|----|-------|----------|
| Hospita | ıl  |      |              | Injured          | Injur | ed |       | Affected |
| Trauma  | Cer | nter | 01           | 03               | 05    |    |       | 09       |

## **Time log of Emergency Support Functionaries (ESFs)**

| S. No.  | Name of the Call Time Department (EOC NE) |  | Response Time     |
|---------|---|--|-------------------|
| 3. 140. |   |  | Response Time     |
| 1       | Delhi Police                              |  | 11:39am.11:40am,  |
|         | 1 Deini Police                            |  | 11:42am, 11:50am, |
| 2       | Delhi Police Team                         |  | 12:20am           |
| 3       | Traffic Police                            |  | 11:40am           |
| 4       | Delhi Fire Services                       |  | 11:45am. 11:50am  |
| 5       | DHS                                       |  | 11:38             |
| 7       | CATS                                      |  | 11:37am, 11:55am  |
| 8       | MCD                                       |  | 11:34am, 11:35am  |

## **Response Status of All ESFs**

| S. No. | Name of the Department | Equipments/ Machinery brought at site     |
|--------|------------------------|---|
| 1      | Delhi Police           | 4 PCR Vans                                |
| 2      | Traffic Police         | 1 Vans                                    |
| 3      | Delhi Fire Services    | 2 Fire Tender                             |
| 4      | DHS                    | Medical Post established at incident site |
| 6      | Civil Defence          | Civil defence personnel                   |
| 7      | CATS                   | 2 Ambulance                               |
| 8      | MCD                    | 1 JCB                                     |

#### **Incident Command Post**

Incident command Post was set up at Yamuna Bazar Fly over under the supervision of **SDM Kotwali Sh. Rakesh Sharma** and **DC (N)** was observing the incident site.

## 6. Majnu ka Tilla (Filling Point)

Fire has broken out in CNG stations due to the occurrence of earthquake.

#### **Casualty status**

The status of Dead and Injured Persons as per report of the Hospital, is as under:-

| Name    | of the | No. of Death | No. of seriously | No. of  | Minor | Total    |
|---------|--------|--------------|------------------|---------|-------|----------|
| Hospita | I      |              | Injured          | Injured |       | Affected |
| Shusrut | Trauma | 00           | 01               | 01      |       | 02       |
| Center  |        |              |                  |         |       |          |

## **Time log of Emergency Support Functionaries (ESFs)**

| S. No. | Name of the<br>Department | Call Time<br>(EOC NE) | Response Time    |
|--------|---------------------------|-----------------------|------------------|
| 1      | Delhi Police              |                       | 11:42am, 11:53am |
| 2      | Recovery van              |                       | 11:42am          |
| 3      | Delhi Fire Services       |                       | 11:45am          |
| 4      | DHS                       |                       |                  |
| 5      | Revenue Department        |                       | 11:30            |

### **Response Status of All ESFs**

| S. No. | Name of the Department | Equipments/ Machinery brought at site |
|--------|------------------------|---------------------------------------|
| 1      | Delhi Police           | 2 PCR Vans                            |
| 2      | Delhi Fire Services    | 1 Fire Tender                         |
| 5      | BSES Yamuna Power Ltd. | Emergency Light without generator     |
| 6      | Delhi Jal Board        | Not Responded                         |
| 7      | MCD                    | Not Responded                         |

#### **Incident Command Post**

Incident command Post was set up at Majnu ka Tilla (Filling Station) under the super vision of **Sh. Charanjeet OS** and **SDM Civil lines** were observing the incident site.

## 7. Phool Mandi Mori Gate

Road accidents occur due to the earthquake tremor at Phool mandi Morigate.

#### **Casualty status**

The status of Dead and Injured Persons as per report of the Hospital, is as under:-

| Name<br>Hospi |          | No. of Death | No. of seriously<br>Injured | No. of Minor<br>Injured | Total<br>Affected |
|---------------|----------|--------------|-----------------------------|-------------------------|-------------------|
| St.           | Stephens | 02           | 04                          | 06                      | 12                |
| Hospi         | ital     |              |                             |                         |                   |

| S. No.  | Name of the Call Time  Department (EOC NE) |  | Response Time     |
|---------|--|--|-------------------|
| 3. 140. |  |  | Response Time     |
| 1       | Delhi Police                               |  | 11:39am, 11:45am, |
| 1       | Delili Folice                              |  | 11:42am,          |
| 2       | Traffic Police                             |  |                   |
| 3       | Delhi Fire Services                        |  | 11:40am           |
| 4       | DHS  |  | 11:35am           |
| 5       | CATS                                       |  | 11:52             |

| S. No. | Name of the Department | Equipments/ Machinery brought at site     |
|--------|------------------------|---|
| 1      | Delhi Police           | 3 PCR Vans                                |
| 2      | Traffic Police         |   |
| 3      | Delhi Fire Services    | 1 Fire Tender                             |
| 4      | DHS                    | Medical Post established at incident site |
| 7      | CATS                   | 1 Ambulance                               |

#### I. Incident Command Post

Incident command Post was set up at Phool Mandi Mori gate under the supervision of SDM Rakesh Sharma (Kotwali) .

## 8. 313/44 B-22 Block A9 inderlok.

## **Casualty status**

The Latest status of Dead and Injured Persons as per report of the Hospital, is as under:-

| Name    | of | the | No. of Death | No. of seriously | No. of Minor | Total    |
|---------|----|-----|--------------|------------------|--------------|----------|
| Hospita | al |     |              | Injured          | Injured      | Affected |
| Hindu   |    | Rao | 03           | 04               | 04           | 11       |
| Hospita | ıl |     |              |                  |              |          |

| S. No. | Name of the Department | Response Time    |
|--------|------------------------|------------------|
| 1      | Delhi Police           | 11:33am,11:43am, |
| 1.     | Delili Folice          | 11:37,11:57      |
| 2.     | CID ASI                | 11:37am          |

| 3. | Inspector Traffic            | 11:42am          |
|----|------------------------------|------------------|
| 4. | Delhi Fire Services          |                  |
| 5. | DHS                          | 03:28 pm         |
| 6. | CATS                         | 11:38am, 12:30am |
| 7. | Dispensry Inderlok, wid team | 11:33am          |

| S.<br>No. | Name of the Department | Equipments/Logistics               |
|-----------|------------------------|------------------------------------|
| 1         | Delhi Police           | Around 06PCR,                      |
| 2         | ACP Traffic            | 1 Traffic Van                      |
| 3         | Delhi Fire Services    |                                    |
| 4         | DHS                    | Established Medical Post with Team |
| 5         | Revenue Department     | Sh. Vinood biliff                  |
| 6         | Civil Defence          |                                    |
| 7         | CATS                   | 01 Ambulance                       |

## **Incident Command Post**

Incident command post was set up at incident site under the surveillance of Sh. Vinod Bilif

## **Short Comings**

1. Non availability of Fire Services and MCD.

## 8. Wazirabad Water Workes Residential Area

## **Casualty status**

The status of Dead and Injured Persons as per report of the Hospital, is as under:-

| Name of the<br>Hospital | No. of Death | No. of seriously<br>Injured | No. of Minor<br>Injured | Total<br>Affected |
|-------------------------|--------------|-----------------------------|-------------------------|-------------------|
| Shusrut Trauma          | 3            | 5                           | 6                       | 14                |
| Center                  |              |                             |                         |                   |

#### **Relief Center**

**Qudesia Ghat** - Minor Injured persons treated at Medical Post set up at relief center.

## **Time log of Emergency Support Functionaries (ESFs)**

| S. No. | Name of the<br>Department  | Response Time              |
|--------|----------------------------|----------------------------|
| 1      | Delhi Police               | 11:37am                    |
| 2      | Traffic Police             |                            |
| 3      | Delhi Fire Services        | 11:40am                    |
| 4      | Mobile Medical van/Doctors | 11"39am                    |
| 5      | CATS                       | Did not arrive at the spot |
| 6      | NDPL                       | 11:58am                    |
| 7      | MCD                        | Did not reach at the spot  |

### **Response Status of All ESFs**

| S. No. | Name of the Department     | Equipments/ Machinery brought at site |
|--------|----------------------------|---------------------------------------|
| 1      | Delhi Police               | 2 PCR Vans                            |
| 2      | Delhi Fire Services        | 1 Fire Tender                         |
| 3      | Mobile Medical van/Doctors | 1 medical van                         |
| 6      | CATS                       |                                       |
| 7      | NDPL                       | 1 van                                 |

#### **Incident Command Post**

Incident command Post was set up at New Wazirabad water works under the supervision of SDM Civil lines Sh. Ashish Kumar & Sh. Satbir, Patwari.

## 9. Malkagani Residential Area

Peoples are trapped under the debris of fallen buildings at Malka Ganj and some houses were caught fire.

## **Casualty status**

The status of Dead and Injured Persons as per report of the Hospital, is as under:-

| Name of<br>Hospital | the | No. of Death | No. of seriously<br>Injured | No. of Minor<br>Injured | Total<br>Affected |
|---------------------|-----|--------------|-----------------------------|-------------------------|-------------------|
| Hindu<br>Hospital   | Rao | 4            | 6                           | 10                      | 20                |

## **Relief Center**

**Qudesia Ghat** - Minor Injured persons treated at Medical Post set up at relief center.

| S. No. | Name of the<br>Department | Response Time       |
|--------|---------------------------|---------------------|
|        | Delhi Police              | After 30 mins late- |
|        | Delin Fonce               | 12:01am             |
| 1      | Delhi Fire Services       | 11;44am             |
| 2      | Medical Mobile Ambulance  | 11:55am             |
| 3      | CATS                      | 11:43am             |
| 4      | Delhi Jal Board           |                     |
| 5      | MCD                       | 11:55am             |

| S. No. | Name of the Department | Equipments/ Machinery brought a |  |
|--------|------------------------|---------------------------------|--|
| 3. NO. | Name of the Department | site                            |  |
| 1      | Delhi Police           | 3PCR Vans                       |  |
| 2      | Private Vehicles       | 1 Vans                          |  |
| 3      | Delhi Fire Services    | 1 Fire Tender                   |  |

#### **Incident Command Post**

Incident command Post was set up at B Block Malka Ganj under the Supervision of Sh. Ashok Bhasin.

## 10. Tirath Ram Hospital

Hospitals were affected by the tremors of earthquake. Due to the earthquake tremor one part of the building damaged.

## **Casualty status**

The status of Dead and Injured Persons as per report of the Hospital, is as under:-

| Name of the<br>Hospital | No. of Death | No. of seriously<br>Injured | No. of Minor<br>Injured | Total<br>Affected |
|-------------------------|--------------|-----------------------------|-------------------------|-------------------|
| Aruna Asaf Ali          | 01           | 05                          | 06                      | 12                |
| Hospital                |              |                             |                         |                   |

| S. No. | Name of the<br>Department | Response Time    |
|--------|---------------------------|------------------|
| 1      | Delhi Police              | 11:50am, 11:53am |
| 2      | Delhi Fire Services       | 11:40am          |
| 4      | CATS                      |                  |
| 6      | MCD                       | 12:00am          |

| S. No. | Name of the Department | Equipments/ Machinery brought at site |
|--------|------------------------|---------------------------------------|
| 1      | Delhi Police           | 2PCR Vans                             |
| 3      | Delhi Fire Services    | 1 Fire Tender                         |

#### **Incident Command Post**

Incident command Post was set up at Tirath ram hospotal under the Supervision of Sh. Chandera Shekhar SDM (Election)

## 11.Sant Parmanand Hospital

Hospitals were affected by the tremors of earthquake. Due to the earthquake tremor one part of the building damaged.

Hospitals were affected by the tremors of earthquake. Due to the earthquake tremor one part of the building damaged.

#### **Casualty status**

The status of Dead and Injured Persons as per report of the Hospital, is as under:-

| Name of the<br>Hospital | No. of Death | No. of seriously<br>Injured | No. of Minor<br>Injured | Total<br>Affected |
|-------------------------|--------------|-----------------------------|-------------------------|-------------------|
| Aruna Asaf Ali          | 02           | 02                          | 03                      | 07                |
| Hospital                |              |                             |                         |                   |

#### Time log of Emergency Support Functionaries (ESFs)

| S. No. | Name of the<br>Department | Response Time                        |
|--------|---------------------------|--------------------------------------|
| 1      | Delhi Police              | 11:45am,11:47am,<br>11:48am,11:50am, |
| 2      | Delhi Fire Services       | 11:45am                              |
| 4      | CATS                      |                                      |
| 6      | MCD                       |                                      |

#### Response Status of All ESFs

| S. No. | Name of the Department | Equipments/ Machinery brought at site |
|--------|------------------------|---------------------------------------|
| 1      | Delhi Police           | 4 PCR Vans                            |
| 3      | Delhi Fire Services    | 1 Fire Tender                         |

#### **Incident Command Post**

Incident command Post was set up at Sant Parmanand hospotal under the Supervision of Sh. J.S Dabbas Head Clerk (Election)

#### **WEAKNESSES**

- Non Availability of emergency communication equipments
- Insufficient sharing of information
- Capacity of NGO's needs to be improved.
- In sufficient rescue resources
- Emergency relief material and goods reserved was insufficient
- Disaster risk reduction capacity of local community needs to be enhanced

#### **Observations:**

- 1. There is a need to strengthen EOC by way of providing more staff, furniture & fixture, work stations, latest design of EOC, more communication lines (landlines as well as mobile phones), latest gadgets etc. The nodal officer of all ESFs must report & sit at EOC at the time of disaster situation for better coordination and control of disaster related activities.
- 2. There should be a common communication network between all ESFs. Since the District Collector/Deputy Commissioner is the Chairman of DDMA, the district boundaries of Revenue Department is relevant for the purpose of disaster management and therefore, all ESFs should appoint their nodal officers as per the boundaries of revenue districts, to whom the tetra or any other wireless communication system can be provided in the same group/channel. The system of recording of communication/ messages received & given during the operation needs to be improved and standardized. Log book system to be started. The feedback system needs to be institutionalized.
- 3. For early warning and response system, Emergency siren/alarm at the level of Delhi state& District is immediately required. Further, all public utility buildings, RWAs, Market Trade associations are also required to install the same.
- 4. The response of Medical/Health services needs to be improved a lot at field level as well as at hospital level. CDMO of the district may be given more authorities & responsibilities in this regard.
- 5. The health department, at the district level, should have the database/inventory of all private hospitals & nursing homes as well as ambulances and it should be properly communicated with the district authority, PCR, Delhi Police, CATS etc. to ensure better & coordinated health services during disaster and also to avoid undue pressure on govt. hospitals and ambulances beyond the capacity.
- 6. All ESFs must have assesses the infrastructure capacities of their department during mock drill. All the ESFs more importantly MCD, PWD, Health Department, Fire Department, CATS, PCR etc. is required to immediately increase the infrastructural capacity by way of procuring latest & State-of-art, machineries & equipments.
- 7. The Gender Resource Centre (GRCs) working in Mission Convergence project are basically NGOs & have worked quit well in mega mock drill during Search & Rescue Operations. The

- disaster related work should also be included & specified in the normal duties/responsibilities and scope of work of GRCs by the department of mission convergence.
- 8. Electric display boards should be placed in every hospital to provide smooth & regular latest information to the attendants & friends of victims, media etc.
- 9. It is observed that the availability of CATS ambulances was limited in comparison to the requirements & therefore no. of CATS ambulances needs to increase immediately to cope with any kind of big disaster situation.
- 10. The standard checklist for mock drills & actual disaster situation should be prepared for better coordination and the control of activities, for at least following activities:
  - a) Incident Sites
  - b) Relief Centres
  - c) Hospitals
  - d) Each ESFs
- 11. There is a great requirement of improvement in the way of handling of casualties at the incident site. PCR, CATS, Fire Department, as well as Civil Defence Volunteers, NGOs, RWAs are required to be given proper training on this issue.
- 12. The prioritization of the casualties as per their condition & the urgency of medical treatment are to be done at incident site by the search & rescue teams. A proper training module is required on this issue.
- 13. It is observed that DUSIB could not provide mobile toilet vehicles (MTVs) at relief centers.
- 14. It is felt that all ESFs should be motivated for maximum participation at the time of disaster.
- 15. It is observed that finance is an important emergency support function because there are many unforeseen expenditures at time of disasters. At present, Finance Department is not included as ESF at district as well as state level authorities. It is required to include finance department as one of the ESF at district as well as state level.
- 16. It is observed that the response of civil defence volunteers at incident sites as well as relief centers was not up to the mark. The civil defence organization is required to be strengthen and systematized further.